NABMATE Promotion

Terms and conditions – valid from 1 September 2025

1. This is a Special Promotion made in accordance with clause 66 of the Mate Customer Terms and is offered only to Eligible Persons during Promotional Period and will not be withdrawn until the end of the Promotional Period.
2. Capitalised terms unless otherwise defined in the Special Promotion Dictionary of this Special Promotion below, have the meaning set out in the Mate Customer Terms, which are available on Mate's Website at https://www.letsbemates.com.au/.
3. If:
   (a) during the Promotional Period you are an Eligible Person and we supply you an Eligible Product; and
   (b) you specify the NABMATE promotional code during your application made under clause 24 of the Mate Customer Terms for an Eligible Product or you request that we apply the NABMATE promotional code to a service we already supply you that is an Eligible Product; and
   (c) you remain an Eligible Person on an Eligible Product and you otherwise comply with the Mate Customer Terms,

   then we will apply a credit equal to the Promotional Credit to your account each month for the Promotional Lifetime of your Eligible Product.
4. The Promotional Credit is not transferable or redeemable for cash or any other benefit. The Promotional Credit applied by operation of clause 3 above comes to an end only when the Promotional Lifetime is reached.
5. This Special Promotion may be used with other Special Promotions which we specify in writing from time to time.
6. Special Promotion Dictionary:
   Eligible person means a person during the Promotional Period who is supplied by Mate a Service which is an Eligible Product and who pays us with an Eligible Payment Method that has not previously claimed the benefit of this Promotion.

   Eligible Payment Methods means a personal Visa debit card issued by NAB, a personal Visa credit card issued by NAB, a NAB Now Pay Later (NNPL) digital card issued by NAB, a business Visa debit card issued by NAB or a business Visa credit card issued by NAB.

   Eligible Product means a broadband service supplied over the national broadband network in accordance with clause 24 and Part D of the Mate Customer Terms during the Promotional Period that is not described as Ripper 50/20 or No Dramas Wireless.

   NAB means National Australia Bank Limited ABN 12 004 044 937 AFSL and Australian Credit Licence 230686.

   Promotional Credit means:

   For all Eligible Products:

   (a) $30.00 per month for the first six months; and
   (b) $20.00 per month thereafter for the balance of the Promotional Lifetime.

   Promotional Period means from 12:00am AEST on 1 September 2025 to 11.59pm AEST on 31 August 2027.

Promotional Lifetime means the earlier of:

(a) the date we no longer supply you an Eligible Product; or

(b) the date the Mate Customer Terms are breached by you; or

(c) a period of 588 months has passed since the first Promotional Credit was applied by operation of clause 3 of these Special Promotion terms.

Service means a Service as defined and supplied in accordance with Part D of the Mate Customer Terms and the Mate Customer Terms generally.