

more
than
money



NAB Oxford Square is closing

We've been looking closely at how customers use our NAB Oxford Square Branch, and we've noticed that more people are choosing the convenience of our online and phone banking. They are also visiting other branches nearby.

As a result, we've made the decision that the NAB Oxford Square Branch at 57 Oxford Street will close permanently on **Thursday, 29 October 2026**. Our branch team will be relocated to other locations that customers use more frequently.

Where else can I bank?

If you'd still like to do your banking face-to-face, you've got options.

Nearest alternative branch:

Branch	NAB 640 George Street	NAB Haymarket <i>newly refurbished opening late November to early December 2026</i>
Address	640 George Street	37 Ultimo Road
Opening hours	Mon to Fri: 9.30am-5.00pm	Mon to Wed & Fri: 9.30am-4.00pm Thu: 9.30am-5.00pm
Facilities	SmartATM Teller Services Express Business Deposit Cash Exchange Machine	SmartATM Teller Services Express Business Deposit Coin Deposit Machine Cash Exchange Machine
Distance	750m	2.6km

Nearest Post Office offering Bank@Post¹

You can withdraw cash, deposit cash and cheques, and check your account balance using your PIN enabled card linked to your NAB transaction account at participating Post Offices. If you have a Passbook, you can also withdraw cash.

¹See Other ways to bank with us section on page 3 for more details on **Bank@Post** including daily transaction limits.

Post Office name	Darlinghurst Post Shop
Address	Ground Floor, 1-19 Oxford Street, Darlinghurst
Opening hours	Monday to Friday: 9.00am-5.00pm
Distance	140m

Business banking customers

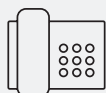
For Business customers a number of additional options are available. For more information, contact your banker or Transactional Specialist, or call 13 10 12.

Other ways to bank with us



Use NAB Internet Banking or the NAB app² to:

- Transfer funds and pay bills
- Check your account balances and statements
- Make credit card payments
- Manage your loan
- Book an appointment
- Deposit cheques in the NAB app to the value of \$5,000 over a rolling 7-day period
- Activate your new card and set your PIN



Call us on 13 22 65 to:

- Transfer funds
- Pay bills using BPAY®
- Check your account balances
- Manage your loan
- Apply for new accounts
- Order statements
- Manage your term deposit
- Talk to a home lender



Bank@Post

- Use a chip-enabled NAB card with PIN or barcoded deposit slip linked to a NAB transaction account to:
- Deposit up to \$9,999 cash per day. Overall maximum cash deposit of \$9,999 per day applies to deposits at either Australia Post or ATMs
- Deposit up to 99 cheques with a \$999,999 limit per transaction
- Withdraw up to \$2,000 per day
- Business customers can exchange cash to the value of \$1,000 from coins to notes, notes to coins, or a mixture of both using Chip & Pin³
- Passbook customers can withdraw up to \$1,000 over a 7-day period

You can also continue to access your money using your NAB card and PIN via ATMs, NAB Smart ATMs (including cash and cheque deposits) and EFTPOS at participating outlets.

How will we communicate with customers and the community

Customers will receive communication with 12 weeks-notice of the closure date via post, and we will inform Federal, State and Local Government representatives.

Additional support in times of need

We offer extra support to customers experiencing tough times. It could be job loss, natural disaster, elder financial abuse, family and domestic violence, losing a loved one or financial difficulty.

To find out more and get the support you need, visit nab.com.au/customersupport.

We're also committed to providing an accessible and inclusive banking experience for all Australians. Interpreter services are available for customers with limited English.

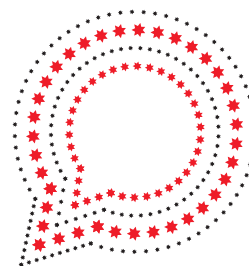


We're here for First Nations peoples

NAB has a dedicated customer service line for First Nations peoples to access further support.

First Nations peoples can call 1800 966 100 (toll free) to get help with:

- Finding out how much you have in your account (balance enquiry)
- Getting money out of your account (using ATMs, NAB Internet Banking, your card or Bank@Post)
- Ordering a new card or cancelling a card that has been lost or stolen



The NAB First Nations Customer Service line is open:

Mon – Fri 8am – 7pm (AEST/AEDT)

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